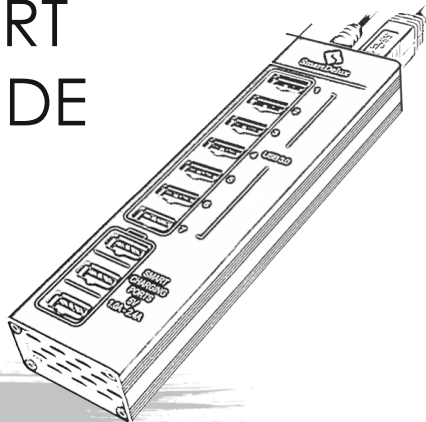




# QUICK START GUIDE



SDU3-P7C3

10 Port Aluminium USB Hub

7 Port USB 3.0 + 3 Smart Charging Ports

# Dear customer

Thank you for purchasing the SmartDelux® SDU3-P7C3 10 Port Aluminium Hub 7 Port USB 3.0 + 3 Smart Charging.

We sincerely hope that it will last you for a long time and will not cause you any problems during the course of its life.

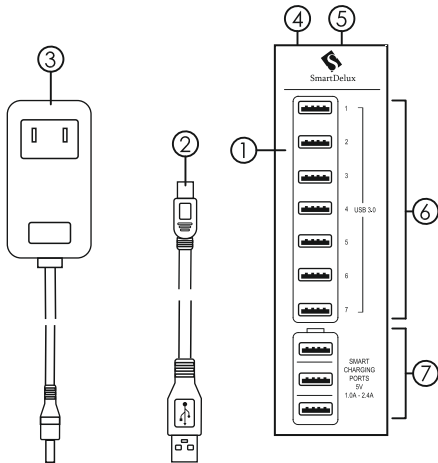
You can be assured that all of our products are examples of modern and advanced technology. They contain only the most recent, reliable and high quality solutions in both Engineering and Microelectronics.

Please read this guide carefully before operation and save for future reference.

SmartDeluxDirect

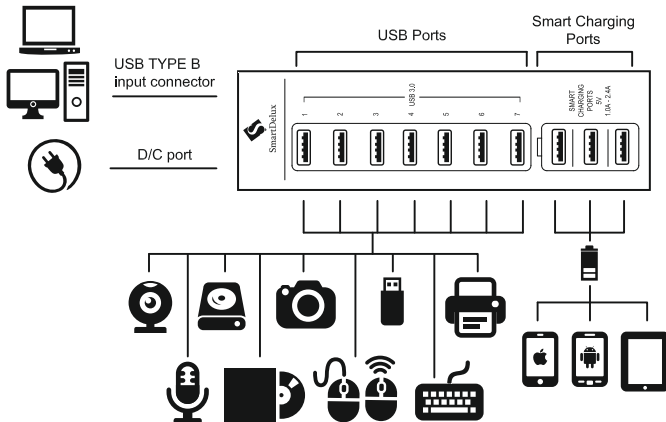
# Get Started

- ① - 10 Port Aluminium Hub. Model: SDU3-P7C3;
- ② - USB 3.0 data transfer cable;
- ③ - Power adaptor DC5V/4A with cable;
- ④ - DC port;
- ⑤ - USB Type B port;
- ⑥ - USB 3.0 data transfer ports with blue LEDs;
- ⑦ - Smart charging ports with orange LEDs.



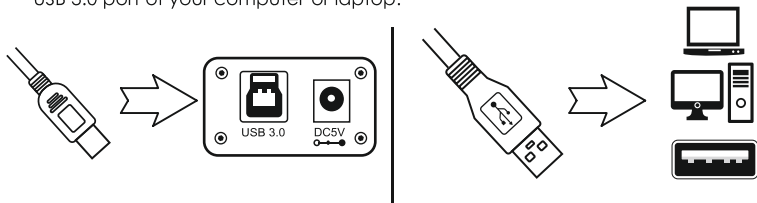
# Installation

## 1. Product Diagram:

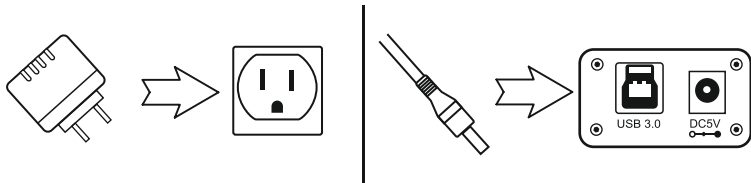


# Installation

2. Connect the USB 3.0 data transfer cable to USB Type B port of the hub and the USB 3.0 port of your computer or laptop.

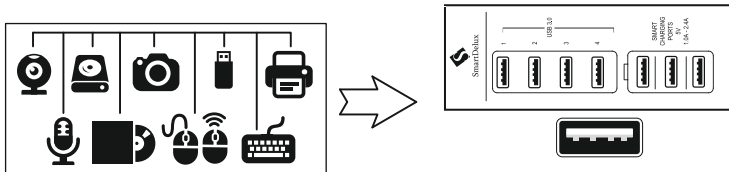


Then connect the power adapter to power outlet or the hub will not have function when you connect to big power device. LED light will indicate hub is receiving power.



# Installation

3. Connect your USB interface devices\* to the hub.



\*Hub is compatible with USB 3.0, USB 2.0 and USB 1.1, but Super Speed rates (up to 5 Gbps) are only possible when the hub is plugged into a computer's (or laptop's) USB 3.0 port and the peripherals connected to the hub are USB 3.0 devices.

If you still have any question or coming across other troubles when using the hub, please kindly contact us at [inbox@smartdelux.com](mailto:inbox@smartdelux.com). We will take 100% efforts to help you solve any problems and hope you can satisfy with this purchase!

## Caution:

- Some USB 3.0 devices require a direct connection to host USB 3.0/2.0 ports, including some USB 3.0 hard disks, 2.4GHz wireless devices;
- Charging ports do NOT support data transfer and USB 3.0 ports are mainly for data transfer.

# Features

- HEAVY DUTY BODY. The inside of the Premium USB Hub is securely protected by its durable body SDU3-P7C3, which is made of an industrial aluminum alloy. Besides protection for the electronic parts of the device, the body and the size of the Smart Charging Port Aluminum (6.14"x 1.73"x 1.02") give the gizmo additional weight, which means that the 10 Port USB with 3 Charging Ports is incredibly steady. The body is covered with black industrial powder paint, which is scratch resistant.
- INDUSTRIAL DESIGN. The body of the Aluminum 10-Port Hub is equipped with undercut grooves, which ensure that the gizmo will never slip out of your hands. Moreover, air vents on one side of the powered USB Hub cool the device evenly. The port marking is made by means of laser engraving; it won't fade or wear with use. In addition, the length of the cord of the USB adapter is 60": you won't have to always be close to an outlet.
- SMART CHARGING PORTS. Besides 7 super fast (up to 5Gbps) USB 3.0 ports, the HUB has 3 Super Fast Charging Ports, which are designed for the fast and efficient charging of the batteries of your phone, tablet or other similar device. Due to our latest invention, the «GL3520 88PIN» smart chip, which is able to supply the devices that you are charging with the power of up to 2.1A. Your devices are always secure: the smart chip ensures the perfect balance between speedy charging and safety.
- COMPATIBILITY. Thanks to the compatibility with various OS's (Windows, MacOS, Linux, Android), you don't need any drivers for the HUB charging station. Due to the convenient Plug&Play interface, installing the USB connector is a piece of cake. The HUB's compatibility with earlier versions of USB 2.0 and lower allows you to plug in any USB-devices.
- ENVIRONMENTALLY-FRIENDLY. The USB HUB is the most contemporary and productive compact adapter 5V/4A. The device conserves natural resources while saving you money. All in all, due to the device's capacity, it will never get too loud or too hot, which is the reason why other USB's break down so fast. The package of the USB is made of eco-friendly recyclable materials, which is proven by the green mark on it.

# Specifications

Product Names: SmartDelux 10 Port Aluminum USB Hub

Model: SDU3-P7C3

Material body: industrial aluminum alloy

Body covering: industrial powder paint

USB ports: 7 USB 3.0 Ports and 3 Smart Charging Ports

Product Color: Black

Product Size: 156 x 43 x 25 mm

Product Weight: 138 g

Support Operating Systems: Windows, MacOS, Linux or later versions

Transfer Rate: up to 5 Gbps

LEDs: Blue, Orange

Power: Input - 100-240V ~, 50/60Hz. Output - 5V/4A



# Troubleshooting

- Why is my USB 3.0 device being read as a USB 2.0 device when connected to the hub?

This problem may be the result of one of the following causes:

- a. Insufficient power supply from the USB hub. Please connect the USB hub to a power source.
- b. Insufficient power supply from the computer's USB port. Please connect the USB hub to the USB port positioned on the back of the frame, instead of on the front, to ensure sufficient power supply.
- c. The device is being plugged in too slowly. As a result of the USB 3.0 interface's design, some systems will recognize devices as USB 2.0 when they are plugged in too slowly, or section by section.

- The hub keeps disconnecting while transferring data. Why?

If this problem is occurring with a properly-in-stalled device, it is usually due to insufficient power supply. When the hub is transferring data especially large amounts, please make sure that it is connected to a power source. In addition, we recommend connecting the hub to your computer with the cable provided. If not, please ensure the cable is less than 1m in length, so as to ensure stable data transfer. At the same time, we will recommend you to use another cable to connect the hub with your computer to see if the problem is resolved. Sometimes defective cables will cause unstable connections.

- Why doesn't the Apple SuperDrive work with the hub? It's showing an error message.

According to Apple Support Article HT2801 (<http://support.apple.com/kb/ht2801>), Apple Superdrives can only be plugged into USB ports on selected Apple computers. It is not recommend plugging them into USB hubs. Please see the excerpt below:

# Troubleshooting

The SuperDrive is designed exclusively for use with MacBook Air, MacBook Pro, and Mac mini's that do not have a built-in optical drive. The SuperDrive must be directly plugged into the computer's USB port, and cannot be used if connected to a USB hub.

- It takes a long time to charge my phones and tablets. Why?

Normally it will take around 2 to 4 hours to charge your phones/tablets with this hub. It also depends on the power of your external devices connected to the hub at the same time. If two or more high current consumption devices such as hard drives are connected simultaneously, power will be shared by them so it will take longer time to charge your phones/tablets.

- Why is the computer failing to come out of Sleep Mode when the USB hub is connected?

This problem may be the result of one of the following causes:

- a. Improper power-saving settings. Right-click "My Computer", select "Attributes", then "Hardware", followed by "Device Manager" Double-click "Universal Serial Bus Controllers" right-click "USB Root Hub", click "Attributes", then "Power Management". Unmark "Allow computer to close the device to save power", click "Yes", and then restart the computer.
- b. The computer can't start because it can't read system files. This occurs when the BIOS is set to "Start the Computer from the USB Device". In order to solve this, change the setting to "Start the Computer from the Hard Disk"
- c. For Mac users, please uncheck the box "Put the hard disks to sleep when possible" under Energy Saver.

# Warranty

- 1.5 years limited warranty.

We warrant this device for 1.5 years from date of the original purchase for manufacturer defects. If the device fails due to a manufacturing defect, please return the product directly to where it was purchased and the device will be repaired or replaced.

This warranty is voided if the enclosed instructions are not followed or if the device is damaged through abuse, or mis use by tampering, or using with unauthorized attachments.

- This warranty does NOT cover products damaged by the following:

- Accident, misuse, abuse, or alteration of the product.
- Wrapping the cord around the device causing pre-mature wear and breakage
- Servicing by unauthorized persons
- Water damage or damage due to any submission of liquids.
- Using incorrect electrical current or voltage
- Any other condition beyond our control

No responsibility, obligations, or liability is assumed for the installation or maintenance of this product. The distributor and manufacturer disclaim and responsibility for damage caused to property or persons by appliance, use, maintenance, or storage of the appliance. The distributor and manufacturer shall not be liable for incidental or consequential damage resulting from the product or arising from and breach of the warranty. There are no other warranties expressed or implied, except as listed above.

# Finally

**Dear customer,**

Unfortunately there are factors beyond our control, which may affect the quality of the purchased goods. Although we endeavor to ensure our products are securely packaged, we have had instances of items being damaged in transit.

If this happens and you don't receive the product in perfect working order you can always return it to Amazon within 30 days of purchase for either a replacement or refund.

All our products carry a eighteen month guarantee and our support staff **will** always be on hand to help if you encounter a problem. We assure you that our goal is to ensure total reliability!

## **Help us to improve our service!**

If you notice any discrepancy with the device or products, any malfunction or unstable operation of your drive, do not rush to leave negative feedback on Amazon, please inform us directly either on our website [www.smartdelux.com/contacts](http://www.smartdelux.com/contacts) or by email: [inbox@smartdelux.com](mailto:inbox@smartdelux.com)

Our support team **will** contact you as soon as possible and assist you to resolve your issues.

Any questions or suggestions regarding our products are also welcome, you can email us on the above contact address.

**Our mission is to always succeed!**